# Upwards

U.S. Army National Guard Childcare Pilot Program

How to sign up and receive covered care



### Agenda

What we will cover:

About Upwards

U.S. Army National Guard Childcare Program Overview

Why Families Love Upwards

Stories: How Upwards Supports Service Members

How Service Members Can Sign Up

What Families Can Expect After Signing Up

How to Spread the Word





The largest network of licensed & vetted childcare providers in the nation. Our mission is to make childcare accessible to all families.

#### **Our Network**

98% FEMALE-RUN 3M+

30+ LANGUAGES

80%

120k+

50

MINORITY-OWNED CAREGIVERS

REGIVERS STATES





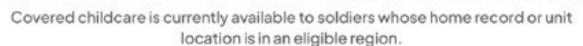


U.S. Army National Guard Childcare Pilot Program

#### U.S. Army National Guard Childcare Pilot Program

Covered childcare for battle assemblies, annual trainings, and emergency deployments.

Dedicated Care Navigators to help families find the perfect childcare for their family's needs, and quickly!





#### Why Families Love Upwards



Licensed & Background Checked Caregivers



Easy-to-use App



24/7 Concierge Childcare Matchmaker



Enhanced Safety & Monitoring

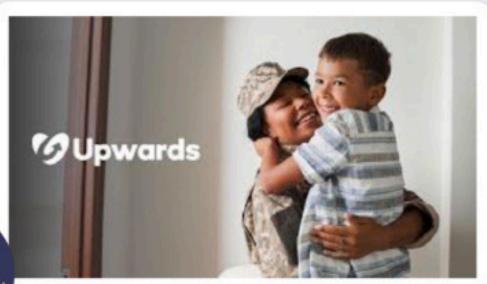


Convenient Near Home and Unit



Resource Hub Connections

## Stories: How Upwards Supports Service Members



button to view video in browser!

Click the play

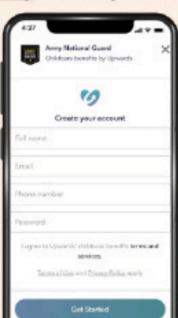
# How Service Members Can Sign Up

Signing up is fast and easy!

Head to upwards.com/benefits/military and create your account.

Signing up takes less than 3 minutes!





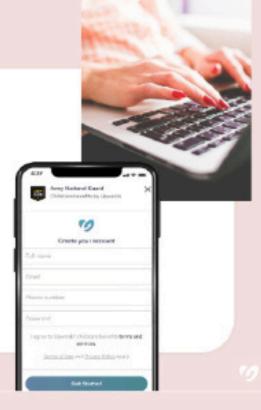


#### Sign-up Steps:

Sign up for covered care in just a few simple steps.

- Scan the QR code or visit the site to create your account and begin your enrollment.
- Once your account has been created your personal Care Navigator will reach out to you via phone to verify your status. We'll touch base with you and your unit of command to get approval of your covered childcare.
- After we receive your verification document, your status will be updated from pending → authorized.
  Authorized users will then begin customizing their childcare needs and preferences with their Care Navigator.

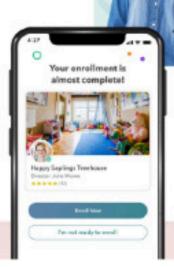
Need More Help? Our team is always available to answer any questions during the process, we've got your back!



What Families Can Expect After Signing Up

This pilot program provides covered childcare during battle assemblies, annual training, and emergency deployments.

- A dedicated Care Navigator will reach out to understand the family's specific childcare needs and preferences.
- The parent will receive qualified caregiver matches that best fit their unique needs. We do all of the work so families don't have to! They can tour childcare facilities virtually or in-person.
- After touring, our Care Navigators will take care of the enrollment process and continue to be available for all their future childcare needs.



# How to Spread the Word to Your Service Members

Share with your service members to get them covered childcare for battle assemblies!



upwards.com/benefits/military heroes@upwards.com

